

Innovative Online Services

Pinnacol Assurance's commitment to innovative service includes online advantages to help you effectively manage your claims and your policy. Pinnacol Assurance's Web-based tools are available 24 hours a day, seven days a week.

Pinnacol Online

Pinnacol Online offers the following Web-based risk management tools at the click of a mouse.

- Monitor the progress of a claim.
- Run claims summary reports by:
 - Accident type
 - Body part
 - Injury type
 - Claim paid amounts by employee
 - Date of injury or date received
- Download raw claims data.
- View claims notepad.
- View billing and policy information.
- Run reports that summarize policy information.
- Exchange e-mail with your underwriter or claims representative.
- Review previous audit results.
- View a list of certificate holders.

Pinnacol Online users need access to the Internet, along with a user ID and password to use the system. Security is ensured by sophisticated user authentication, encryption, and firewall technology. You do not need to install special software or complete any training to use the system.

Pinnacol ServiceLink

Pinnacol ServiceLink is a Web-based tool that allows you to complete workers' compensation related tasks online.

- Apply for insurance.
- Search for a **SelectNet** provider by distance and zip code
- File a first report of injury.
- Complete an online self-audit.
- Complete an arrears payroll report.
- Order a certificate of insurance.
- Make an electronic funds transfer payment.

Pinnacol ServiceLink employs encryption and firewall technology protection measures to ensure your transactions are secure. No user ID or password is needed.

Pinnacol Assurance's Web Site

Pinnacol Assurance's public Web site, www.pinnacol.com, provides an overview of workers' compensation and our services, including:

- Claims management
- Loss prevention
- Return-to-work
- Fraud prevention
- Seminar information and registration
- Online safety training

The site also links you to *Pinnacol Online* and Pinnacol ServiceLink.

For more information about what Pinnacol Assurance's technology can offer you, call your Pinnacol Assurance underwriter at 303-361-4000 or 1-800-873-7242, or contact your insurance agent.